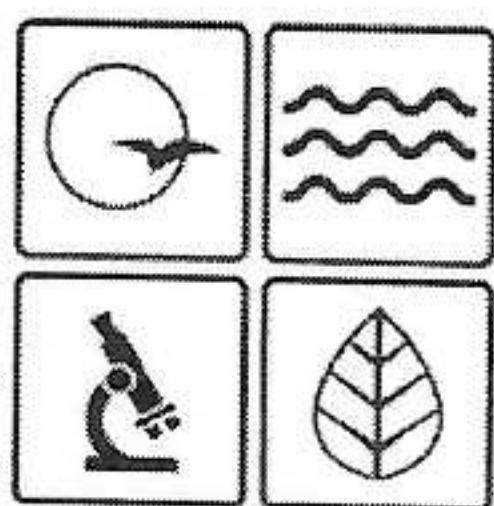




Missouri Department of Natural Resources
Water Protection Program - Public Drinking Water Branch

Ground Water Rule
Notice of Violation-Public Notice Required

Date of Report: June 22, 2026
PWS Name: ARCADIA PWS

PWS ID: MO4010023
County: Iron

BRANDON ROBBIS
150 W ORCHARD ST
ARCADIA, MO 63621

Please notify us of any name or address changes

The Missouri Department of Natural Resources is in receipt of the *Monthly Compliance Monitoring Report for Groundwater Systems* submitted by ARCADIA PWS for the month of May 2026. The report revealed a violation of Missouri Safe Drinking Water Regulations requiring public notification. This letter constitutes a Notice of Violation for the following regulatory requirement.

The Missouri Department of Natural Resources did not receive the *Monthly Compliance Monitoring Report for Groundwater Systems* from ARCADIA PWS for the month of May 2026 by the 10th of the following month. This letter constitutes a Notice of Violation for the following regulatory requirement.

Violation Type: 31; Failure to Meet Ground Water Rule Reporting Requirements for the May 2026 monitoring period. This is a violation of Missouri Safe Drinking Water Regulation 10 CSR 60-7.010(1). ARCADIA PWS failed to report to the department by the 10th of the following month, the effectiveness and reliability of chemical disinfection treatment for the ground water source(s) before or at the first customer every day in May 2026.

Required Actions:

1. Conduct and record compliance monitoring data each day the system is serving water to the public and submit monthly compliance monitoring reports to the department by the 10th day of each month. Failure to conduct compliance monitoring and submit monthly reports may result in further enforcement action.
2. The following pages give instructions on how to perform public notice and includes a copy of the public notice to distribute, post, and provide to any media.
3. Fill in the appropriate information requested on the certification page and sign where indicated.
4. Make copies of the certification and completed public notice (as seen by the public) for your files.
5. Send the completed certification and copy of the public notice (as seen by the public) back to the department at the address provided in the enclosed instructions.

Additional Ground Water Rule Requirements:

Groundwater systems required by the department to achieve 4-log (99.99%) inactivation of viruses must conduct compliance monitoring to prove 4-log treatment. Groundwater systems using chemical disinfection and serving 3,300 or fewer people are required to monitor the residual disinfectant concentration level at a location approved by the department during the hour of peak flow before or at the first customer. The system must record the residual disinfectant concentration each day that water from the ground water source is served to the public. If any daily grab sample measurement falls below the department-determined minimum residual concentration, the system must take follow-up samples

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BRANDON ROBBS

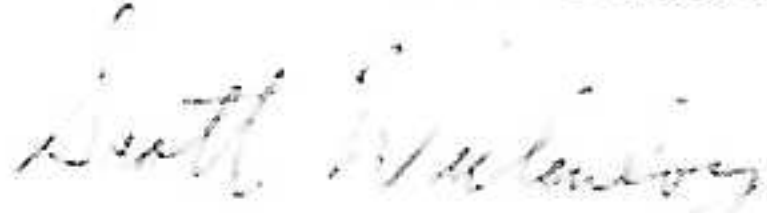
every four (4) hours until the system restores the department-determined minimum residual disinfection concentration.

In addition, ground water systems subject to compliance monitoring requirements must report to the department disinfection information within ten (10) days after the end of each month.

For assistance, contact the Southeast Regional Office at 573-840-9750 or the Public Drinking Water Branch at 573-526-6925.

Sincerely,

WATER PROTECTION PROGRAM



Scott Weckenborg
Bacteriological and Chemical Monitoring Unit Chief

Enclosures

PUBLIC NOTICE

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

ARCADIA PWS Failed to Meet Chemical Treatment Monitoring and/or Reporting Requirements

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system is subject to compliance monitoring requirements under the Ground Water Rule. Our system either failed to monitor and record the effectiveness and reliability of chemical disinfection treatment for each ground water source before or at the first customer every day of the month or failed to report the effectiveness and reliability of chemical disinfection treatment for each day during **May 2026** to the Missouri Department of Natural Resources by the 10th day of the following month. Although this incident was not an emergency, as our customers you have a right to know what happened and what we are doing to correct the situation.

What happened? What is being done? (Describe corrective action.)

New employees NOT aware of the 10th due date for reporting; Calendar reminders + training were provided to ensure timely report submission

What should I do?

1. For this type of violation, actions such as boiling drinking water are not deemed necessary for the general population. However, if you have specific health concerns, consult with your doctor.
2. People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours. Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches. While we have not detected any evidence of contamination in our source water, we have failed to meet Ground Water Rule monitoring requirements.

For more information, please contact water system staff indicated below:

Brad Rayburn at 573-300-8664 150 W. Orchard Arcadia MO 63621
(name of water system contact) (phone number) (mailing address)

Additionally, you may contact the department's Southeast Regional Office at 573-840-9750 or Public Drinking Water Branch at 573-526-6925.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This public notice is for ARCADIA PWS.
State Water System ID#: MO4010023.